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BEFORE THE DIVISION OF MEDICAL QUALITY MEDICAL BOARD OF CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Again	st:))
ALAN FISCH, M.D.) File No. 16-2000-116527
Physician's and Surgeon's Certificate No. G 14420))
Respondent.	
	DECISION
	n is hereby adopted as the Decision and Order of the dical Board of California, Department of Consumer
This Decision shall become effe	ective at 5:00 p.m. on December 5, 2003
IT IS SO ORDERED Novemb	per 5, 2003 .
	MEDICAL BOARD OF CALIFORNIA By: Lorie G. Rice, Chair

Division of Medical Quality

BEFORE THE DIVISION OF MEDICAL QUALITY MEDICAL BOARD OF CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:

ALAN FISCH, M.D. 149 Buckminster Road Brookline, MA 02146

Physician and Surgeon's Certificate No. G 14420,

Respondent.

Case No. 16-2000-116527

OAH No. N2003070343

PROPOSED DECISION

This matter came on regularly for hearing before Jaime René Román, Administrative Law Judge, Office of Administrative Hearings, in Sacramento, California, on October 3, 2003.

Complainant was represented by Gail M. Heppell, Supervising Deputy Attorney General, Health Quality Enforcement Section, Department of Justice.

Respondent, notwithstanding service of the time, date and place of hearing, did not appear.

Evidence was received and the matter submitted on October 3, 2003.

FACTUAL FINDINGS

1. Complainant Ronald Joseph, Executive Director of the Medical Board of California ("the Board"), brought an Accusation against respondent solely in his official capacity.

- 2. On February 1, 1968, the Medical Board of California issued Physician and Surgeon's Certificate No. G 14420 to respondent.
 - A. Said certificate has been renewed and expires on March 31, 2002.
 - B. On March 13, 2001, a full out-of-state suspension order issued.¹
- 3. On October 25, 2000, in a matter entitled *In the Matter of Alan Fisch, M.D.*, Adjudicatory Case No. 98-07, the Massachusetts State Board of Registration in Medicine issued an Order indefinitely suspending respondent's license to practice medicine in Massachusetts. The suspension was stayed for 30 days to allow for termination of practice and the orderly transfer of patients.
- 4. The facts and circumstances underlying respondent's discipline in Massachusetts are:
 - A. Respondent submitted bills to an insurance company for psychotherapeutic sessions with three patients and their spouses despite failing to render such services.
 - B. Respondent inflated the number of visits of each patient beyond that which actually occurred.
 - C. Respondent inflated the number of visits of each patient's spouse beyond that which actually occurred.
 - D. Respondent attempted to "disguise" his misconduct by inserting "accurate" information in the treatment records of two patients, but indicating the treatment came from the patients on days when, in fact, he had not seen the patients.
 - E. Respondent recorded treatment of two patients and spouses in pencil.
- 5. Respondent, a 65-year old Board certified psychiatrist, notwithstanding service of the notice of time, date and place of hearing, submitted no evidence in mitigation, rehabilitation or extenuation.
 - 6. Respondent has been found culpable of multiple acts of moral turpitude.
- 7. Complainant has incurred reasonable costs of \$560 for the investigation, prosecution and enforcement of this matter.

Business and Professions Code §2310(a).

LEGAL CONCLUSION

- 1. Cause exists to revoke or suspend the physician and surgeon certificate of respondent for discipline imposed by another state pursuant to Business and Professions Code $\S141, 2266, 2234(e)$ and 2305 and as set forth in Findings 1-6.
- 2. Cause exists to order respondent to reimburse the Medical Board of California its costs of investigation, enforcement or prosecution pursuant to Business and Professions Code 125.3 and as set forth in Findings 1-7 and Legal Conclusion 1.

ORDER

- 1. Physician and Surgeon Certificate No. G 14420 issued to respondent Alan Fisch, M.D., by the Medical Board of California is revoked pursuant to Legal Conclusion 1.
- 2. Respondent shall tender the sum of \$560 forthwith to the Medical Board of California as and for its costs of investigation and prosecution pursuant to Legal Conclusion 2.

Dated: 1/7

Administrative Law Judge
Office of Administrative Hear

Office of Administrative Hearings

FILED

STATE OF CALIFORNIA 1 BILL LOCKYER, Attorney General MEDICAL BOARD OF CALIFORNIA of the State of California 2 GAIL M. HEPPELL Supervising Deputy Attorney General 1300 I Street, Suite 125 3 P. O. Box 944255 Sacramento, California 94244-2550 4 Telephone: (916) 324-5336 5 Attorneys for Complainant 6 7 **BEFORE THE** DIVISION OF MEDICAL QUALITY 8 MEDICAL BOARD OF CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS 9 STATE OF CALIFORNIA 10 11 In the Matter of the Accusation Against: Case No. 16-2000-116527 12 ALAN FISCH, M.D., 149 Buckminster Road Brookline, MA 02146 13 ACCUSATION 14 Physician and Surgeon's Certificate No. G 14420 15 16 Respondent. 17 18 The Complainant alleges: 19 **PARTIES** 20 1. Complainant, Ronald Joseph, is the Executive Director of the Medical 21 Board of California (hereinafter the "Board") and brings this accusation solely in his official 22 capacity. 23 2. On or about February 1, 1968, Physician and Surgeon's Certificate No. G 24 14420 was issued by the Board to Alan Fisch, M.D. (hereinafter "respondent"). Said certificate 25 has been renewed and expires on March 31, 2002. On March 13, 2001, pursuant to Business and 26 Professions Code section 2310(a) a full out-of-state suspension order was issued to respondent. /// 27

JURISDICTION

- 3. This accusation is brought before the Division of Medical Quality of the Medical Board of California, Department of Consumer Affairs (hereinafter the "Division"), under the authority of the following sections of the California Business and Professions Code (hereinafter "Code") and/or other relevant statutory enactment:
 - A. Section 2227 of the Code provides in part that the Board may revoke, suspend for a period of not to exceed one year, or place on probation, the license of any licensee who has been found guilty under the Medical Practice Act, and may recover the costs of probation monitoring if probation is imposed.
 - B. Section 125.3 of the Code provides, in part, that the Board may request the administrative law judge to direct any licentiate found to have committed a violation or violations of the licensing act, to pay the Board a sum not to exceed the reasonable costs of the investigation and enforcement of the case.
 - C. Section 2305 of the Code provides, in part, that the revocation, suspension, or other discipline, restriction or limitation imposed by another state upon a license to practice medicine issued by that state, that would have been grounds for discipline in California under the Medical Practice Act, constitutes grounds for discipline for unprofessional conduct.
 - D. Section 2234(e) of the Code provides, in part, the commission of any act involving dishonesty or corruption which is substantially related to the qualifications, functions, or duties of a physician constitutes unprofessional conduct.
 - E. Section 2266 of the Code provides in part that the failure of a physician to maintain adequate and accurate records relating to the provision of services to their patients constitutes unprofessional conduct.
 - F. Section 141 of the Code provides:
 - "(a) For any licensee holding a license issued by a board under the jurisdiction of a department, a disciplinary action taken by another state, by any

agency of the federal government, or by another country for any act substantially related to the practice regulated by the California license, may be ground for disciplinary action by the respective state licensing board. A certified copy of the record of the disciplinary action taken against the licensee by another state, an agency of the federal government, or by another country shall be conclusive evidence of the events related therein.

- "(b) Nothing in this section shall preclude a board from applying a specific statutory provision in the licensing act administered by the board that provides for discipline based upon a disciplinary action taken against the licensee by another state, an agency of the federal government, or another country."
- G. Section 14124.12(a) of the Welfare & Institutions Code provides in pertinent part that upon written notice of the Medical Board of California a physician and surgeon's medical license has been placed on probation as a result of a disciplinary action, no Medi-Cal claim for the type of surgical service or invasive procedure giving rise to the probationary order and performed on or after the effective date of said probationary order or during the period of probation shall be reimbursed, except upon a prior determination that compelling circumstances warrant the continuance of reimbursement during the probationary period for procedures other than those giving rise to the probationary order.
- 4. Respondent is subject to discipline within the meaning of section 141 and is guilty of unprofessional conduct within the meaning of sections 2305, 2266, and 2234(e) as more particularly set forth hereinbelow.

FIRST CAUSE FOR DISCIPLINE

(Discipline, Restriction, or Limitation Imposed by Another State)

5. On or about October 25, 2000, the Massachusetts State Board of Registration in Medicine issued an order indefinitely suspending respondent's license to practice medicine in Massachusetts. The suspension was stayed for 30 days to allow for termination of practice and

the orderly transfer of patients. The Massachusetts Board found that respondent submitted bills to an insurance company for psychotherapy sessions with 3 patients and their spouses when he never actually provided those services. Respondent inflated the number of visits of each patient beyond that which actually occurred. Respondent similarly inflated the number of visits of each spouse. Respondent attempted to "disguise" his misconduct by inserting "accurate" information in the treatment records of 2 patients, but indicating the treatment came from the patients on days when, in fact, respondent had not seen the patients; and recording of the treatment of records of 2 patients and their spouses in pencil.

Attached as Exhibit A and incorporated by reference is a true and correct copy of the Final Decision & Order, Adjudicatory Case No. 98-70-DALA (RM-98-144) of the Commonwealth of Massachusetts, Board of Registration in Medicine.

6. The discipline imposed by the Massachusetts Board constitutes a violation of section 141 and constitutes unprofessional conduct within the meaning of Code sections 2305, 2266, and 2234(e).

PRAYER

WHEREFORE, the complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Division issue a decision:

- 1. Revoking or suspending Physician and Surgeon's Certificate Number G 14420, heretofore issued to respondent Alan Fisch, M.D.;
- 2. Revoking, suspending or denying approval of the respondent's authority to supervise physician assistants, pursuant to Code section 3527;
- 3. Ordering respondent to pay the Division the actual and reasonable costs of the investigation and enforcement of this case and to pay the costs of probation monitoring upon order of the Division; and

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1		4.	Taking such other and further action as the Division deems necessary and
2	proper.		
3	DATED:	May 17.	2001
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6			RONALDJOSEPH
7			Executive Director Medical Board of California Department of Consumer Affairs State of California
8			State of California
9			Complainant
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EXTENDITA

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COMMONWEALTH OF MASSACHUSETTS BOARD OF REGISTRATION IN MEDICINE

Suffolk, ss.		Adjudicatory Case No. 98-70-DALA (RM-98-144)
	 .	· `
In the Matter of)	
Alan Fisch, M.D.)	Final Decision & Order
)	

This matter came before the Board for final disposition on the basis of the Chief Administrative Magistrate's Recommended Decision, dated June 30, 2000. After full consideration of the Recommended Decision, which is attached hereto, the Board adopts the Recommended Decision in part, amending it by deleting the last paragraph on page 15 and all of the language on page 16, and inserting in its place the following:

Conclusions of Law

- A. The Respondent is guilty of conduct which places into question his competence to practice medicine, including but not limited to practicing medicine fraudulently, in violation of G.L. c. 112, §5(c) and 243 CMR 1.03(5)(a)(3).
- B. The Respondent engaged in conduct which has the capacity to deceive or defraud, in violation of M.G.L. c. 112, § 5(h) and 243 CMR 1.03(5)(a)(10).
- C. The Respondent engaged in misconduct in the practice of medicine, in violation of 243 CMR 1.03(5)(a)(18).
- D. The Respondent engaged in conduct which undermines public confidence in the integrity of the medical profession and shows a lack of good moral character as defined by <u>Raymond v. Board of Registration in Medicine</u>, 387

Mass. 708 (1982) and Levy v. Board of Registration in Medicine, 378 Mass. 519 (1979).

Sanction and Order

In the past, the Board has consistently responded strictly to cases involving physicians who have engaged in fraudulent billing practices. See Feldstein v. Board of Registration in Medicine, 387 Mass. 339 (1982);

Levy; supra; In the Matter of Reinaldo de los Heros, M.D., Adjudicatory Case No. 97-55-XX (Final Decision and Order, March 12, 1997); In the Matter of Richard F. Finkel, M.D., Adjudicatory Case No. 96-42-DALA (Final Decision and Order, July 11, 1996); In the Matter of Richard P. Skodnek, M.D., Adjudicatory Case No. 94-42-DALA (Final Decision and Order, December 27, 1995); In the Matter of Michael Pearlman, M.D., Adjudicatory Case No. 91-8-DALA (Final Decision and Order, September 9, 1992), In the Matter of Paula J. Hallett, M.D., Adjudicatory Case No. 88-54-TR (Final Decision and Order, September 6, 1989). As we stated in Pearlman, "... the absence of criminal prosecution ... does not diminish the wrongfulness of the Respondent's acts or the responsibility of the Board to impose a sanction." Id. at 2.

The Respondent claims that his acts were not the consequence of a deliberate plan to defraud, but that the false bills attributable to errors by his billing service and various secretaries, or the result of forgetfulness on the part of the patients regarding the dates of their psychotherapy sessions. However, as we stated in Hallett, a physician "is responsible for the acts [related to billing] of [his] employees, and there [is] no justification for these false bills having been issued." Id. at 19. We reject the Respondent's various explanations, as we agree with the Chief Administrative Magistrate who found that "a clear pattern forms when the three groups of patients are looked at together....There are simply too many errors to ascribe them to mistake or memory lapse."

It appears from the cases of Patients A, B and C that the Respondent inflated the number of visits of each patient beyond that which actually occurred. It also appears with respect to the spouses of Patients A, B and C that the Respondent similarly inflated the number of visits of each spouse. We consider two factors to be evidence of the Respondent's attempts to disguise his misconduct: (1) the Respondent's inserting "accurate" information in the treatment records of Patients B and C, but indicating that the information came from the patients on days when, in fact, the Respondent had not seen the patients; and (2) the Respondent's recording of the treatment records of Patients B and C, and their spouses, in pencil.

Finally, we find significant support in the Chief Administrative Magistrate's findings of evidence of the Respondent's motive for engaging in his misconduct. For example, after Patient A accused the Respondent of "double billing," the Respondent stated the "Baystate did not pay real well." Similarly, the Respondent complained to his secretary "about the limitations on reimbursement from insurance companies," and stated that he "upcoded or charged for more expensive services to make up for it."

Beyond the above-referenced pattern of misconduct found by the Chief Administrative Magistrate that initially gave rise to these proceedings, we also weigh heavily the coal seam of deceit that runs through the Respondent's various attempts at explaining the events in question. For instance, the Respondent advised the Board's investigator (and apparently also Bay State Health Care) that a billing error was attributable to the fact that his billing clerk confused the name of Patient A's wife with a similarly named person when he communicated the billing information to the clerk telephonically. The billing clerk, however, denied ever receiving this billing information telephonically. The Respondent also advised the Board's investigator that a billing error was attributable to the fact that his billing clerk had suffered a broken leg and the billing information had to be transmitted telephonically. The billing clerk testified that she never broke her leg. Finally, the

Respondent continued to maintain, under oath, at the hearing on this matter that he did, in fact, see Patient B and his spouse on all of the dates for which he billed.

The Chief Administrative rejected this sworn testimony, as do we.

The Board is required to police the medical profession, and discipline those physicians "who do not live up to the solemn nature of their public trust." Levy, supra; see, Feldstein supra. In the past, the Board has generally revoked the licenses of physicians who engage in insurance fraud. In imposing a sanction, the Board has considered the particular circumstances of the cases before it, as well as the high regard in which the Respondent is apparently held by colleagues. The Board also notes that the events at issue occurred over eight years ago and that there have been no complaints since then.

Therefore, in light of the foregoing, the Board hereby indefinitely suspends the Respondent's license to practice medicine and imposes a fine of \$5,000.00, to be paid within thirty days. This suspension is stayed for thirty days to allow for the termination and orderly transfer of the Respondent's patients. The Respondent may petition for a stay of such suspension after two years upon demonstrating (1) that restitution has been made; and (2) the completion of 200 hours of community service in accordance with a plan approved in advance by the Board. Any stay may be conditioned upon the Respondent entering into a probationary agreement acceptable to the Board.

Because Patient D and her husband refused to testify, no evidence of their treatment with the Respondent was received. Therefore, all allegations pertaining to Patient D and his spouse are hereby dismissed.

The Respondent shall provide a complete copy of this Final Decision and Order with all exhibits and attachments within ten (10) days by certified mail, return receipt requested, or by hand delivery, to the following designated entities: any in- or out-of-state hospital, nursing home, clinic, other licensed facility, or municipal, state, or federal facility at which he practices medicine; any state agency, in- or out-of-state, with which he has a provider contract; any in- or out-

of-state medical employer, whether or not he practices there; and the state licensing boards of all states in which he has any kind of license to practice medicine. The Respondent shall also provide this notification to any such designated entities with which he becomes associated for the duration of this Final Decision and Order. The Respondent is further directed to certify to the Board within ten (10) days that he has complied with this directive. The Board expressly reserves the authority to independently notify, at any time, any of the entities designated above, or any other affected entity, of any action it has taken.

This sanction is imposed for each of the violations set forth in Conclusions of Law "A" through "D," and not on the basis of any combination thereof. The Respondent has the right to appeal this Final Decision and Order within thirty (30) days, pursuant to M.G.L. c. 30A, §§ 14 and 15, and M.G.L. c. 112, § 64.

DATE: Octobres 25,200

Rafik Attia, M.D.
Acting Chairman/Secretary

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COMMONWEALTH OF MASSACHUSETTS

SUFFOLK, SS.

DIVISION OF ADMINISTRATIVE LAW APPEALS

Docket No. RM 98-144

BOARD OF REGISTRATION IN MEDICINE, Petitioner

vs.

ALAN FISCH, M.D., Respondent

Attorney for Petitioner:

Muriel A. Finnegan, Esquire

10 West Street Boston, MA 02111

Attorney for Respondent:

Lee J. Dunn, Jr., Esquire 40 Broad Street, Suite 902

Boston, MA 02109

Administrative Magistrate:

Christopher F. Connolly

RECOMMENDED DECISION

This matter was commenced by a statement of allegations dated February 11, 1998 in which the Petitioner, the Board of Registration in Medicine (hereinafter the Petitioner or the Board) alleged that the Respondent, Alan Fisch, M.D., engaged in conduct which calls into question his competence to practice medicine, including gross misconduct in the practice of medicine, engaging in conduct that has the capacity to defraud, and engaging in conduct that undermines public confidence in the integrity of the profession. These allegations include billing an insurance company for psychotherapy sessions with two patients in 1992, when he never actually provided those

services. Respondent in his Answer admits that billing errors occurred but denies he had any intent to defraud and that they were the result of clerical error.

The Petitioner referred the matter to the Division of Administrative Law Appeals for an adjudicatory hearing. On September 25, 1998 Petitioner's Motion to Amend the Statement of Allegations was allowed. The amended Statement of Allegations added six additional patients that Respondent allegedly billed insurance companies for services that he did not provide. The hearing began on October 28, 1998 and continued intermittently until June 22, 1999. A list of witnesses that testified, the documentary exhibits and the dates of hearing may be found in the transcripts of the hearing.

Based upon all of the evidence entered into the record at hearing, the reasonable inferences to be drawn therefrom and an assessment of the credibility of the witnesses, I make the following:

FINDINGS OF FACT

- 1. Dr. Fisch is a 1963 graduate of the Tufts University School of Medicine and has been licensed in the Commonwealth of Massachusetts since July 23, 1964. His principal area of practice is Psychiatry and he is Board Certified by the Board of Psychiatry and Neurology. Dr. Fisch spent the early part of his career working in community mental health programs. Thereafter, he engaged in the private practice of Psychiatry and he has treated a spectrum of adult Psychiatric disorders.
- 2. Dr. Fisch was a clinical instructor in psychiatry at Harvard Medical School from 1970 through 1995. He was an assistant professor in psychiatry at Tufts University Medical School. He holds hospital appointments at McLean Hospital, Metrowest Medical Center and Beth Israel Deaconess Hospital.

3. Between 1991 and 1992, Dr. Fisch saw patients in two primary locations: One Brookline Place, Brookline, Massachusetts and Union Avenue, Framingham, Massachusetts. He also had part time offices at McLean Hospital and Leonard Morse Hospital. In 1992, he merged all his offices into an office in his home on Buckminster Street, Brookline, Massachusetts and the Lincoln Medical Center, Framingham, Massachusetts.

FACTS RELATING TO PATIENT A AND HIS WIFE

- 4. Patient A and his wife were married between 1975 and 1994 and they had three children. In 1991 and 1992, Bay State Health Care insured them. Bay State Health Care limited their coverage for mental health services to twenty visits, per family, per year.
- 5. Between April 11, 1991 and January 30, 1992, Patient A engaged in individual Psychotherapy with Dr. Fisch.
- 6. Patient A's wife accompanied him to one therapy session with Dr. Fisch. This session occurred on January 21, 1992 and it lasted forty-five minutes.
- 7. Dr. Fisch told Patient A and his wife that he was going to bill Bay State Health Care for two office visits for them, instead of one joint therapy session. Patient A's wife told Dr. Fisch that this was double billing and that he could not do that.
- 8. After the joint therapy session, Patient A returned for at least one more visit with Dr. Fisch. Patient A never saw Dr. Fisch after February 1992. Patient A's wife never saw Dr. Fisch after January 21, 1992.

- 9. In the Fall of 1992, Patient A started seeing another Psychiatrist, Dr. Robert Coniaris. In May of 1993, he began receiving bills from Dr. Coniaris because Bay State Health Care was rejecting Dr. Coniaris' claims.
- 10. When Patient A's wife inquired with Bay State Health Care, she was told that Dr. Coniaris' claims were rejected because they had already exhausted their mental health benefits for 1992.
- 11. Dr. Fisch billed Bay State Health Care for fifteen office visits with Patient A in 1992: January 21, 1992, January 30, 1992, February 1, 1992, February 4, 1992, February 11, 1992, February 14, 1992, February 18, 1992, February 27, 1992, March 6, 1992, March 13, 1992, March 16, 1992, March 24, 1992, April 7,1992, April 17, 1992, and May 26, 1992. Dr. Fisch saw and treated Patient A on January 21 and January 30, but not on the other thirteen dates.
- 12. Dr. Fisch billed Bay State Health Care for eight office visits with Patient A's wife: January 20, 1992, February 3, 1992, March 10, 1992, March 19, 1992, March 31, 1992, April 16, 1992, May 27, 1992, and June 4, 1992. Dr. Fisch did not see nor treat Patient A's wife on any of these dates.
- 13. Dr. Fisch reimbursed Bay State Health Care for these erroneous billings in an amount that was to Bay State's satisfaction and which permitted all of Patient A's treatment with Dr. Coniaris to be covered.

FACTS RELATING TO PATIENT B AND HIS WIFE

14. Patient B saw Dr. Fisch between the Fall of 1991 and the Spring of 1992.

Patient B is a real estate developer. His internist referred him to Dr. Fisch because he was depressed, his business was in trouble and he had property in danger of foreclosure.

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- 15. The Board's investigators contacted Patient B and Patient B's wife in approximately September 1998. Neither Patient B nor his wife filed a complaint against Dr. Fisch.
- 16. Patient B and his wife executed affidavits at the request of the Board's investigators.
- 17. Patient B saw Dr. Fisch on October 4, 1991, October 11, 1991, November 1, 1991, November 29, 1991, December 13, 1991, December 20, 1991, January 3, 1992, February 7, 1992, February 21, 1992, March 6, 1992 and March 27, 1992. Patient B did not see Dr. Fisch after March 27, 1992. Dr. Fisch billed and was paid for these visits by Patient B's health insurer, Bay State Health Care.
- 18. Patient B and Dr. Fisch had arranged to see each other once every other week, so that Patient B would not exceed the number of mental health visits authorized by his insurance carrier.
- 19. Dr. Fisch billed Bay State Health Care for twelve office visits with Patient B in 1991and 1992; November 11, 1991, November 15, 1991, November 18, 1991, December 4, 1991, December 9, 1991, December 13, 1991, December 24, 1991, December 30, 1991, January 13, 1992, January 29, 1992, March 11, 1992 and March 20, 1992, when he did not see nor treat Patient B.
- 20. Information contained in Dr. Fisch's treatment records of Patient B is accurate, but it was not and could not have been conveyed to him on the dates recorded. Patient B explained that he did not discuss his father with Dr. Fisch on November 11, 1991 because he did not see Dr. Fisch on that day and because his father's birthday was on November

- 15th. Likewise, he did not refer to his anniversary occurring the week preceeding February 7, 1992 when it occurred the week after on February 12th.
- 21. Dr. Fisch told Patient B that he was going to "run things through his wife", although Patient B did not know what he meant by that.
- 22. Patient B's wife accompanied him to one treatment session in 1992. That was the only occasion that Patient B's wife ever met or saw Dr. Fisch.
- 23. Dr. Fisch billed Bay State Health Care for ten office visits with Patient B's wife in 1992; March 25, 1992, March 30, 1992, April 8, 1992, April 22, 1992, May 6, 1992, May 20, 1992, June 3, 1992, June 10, 1992, June 26, 1992 and June 29, 1992, when he did not see nor treat Patient B's wife...
 - 24. Dr. Fisch's treatment records for Patient B and his wife are written in pencil.

FACTS RELATING TO PATIENT C AND HER HUSBAND

- 25. Patient C saw Dr. Fisch between November 1991 and February 1992. She saw Dr. Fisch on November 7, 1991, November 12, 1991, November 18, 1991, December 1, 1991, December 3, 1991, December 17, 1991, December 19, 1991, December 21, 1991, December 23, 1991, January 7, 1992, January 28, 1992, February 10, 1992 and February 11, 1992. Patient C did not see Dr. Fisch after February 11, 1992. Dr. Fisch billed and was paid for these visits by Patient C's health insurer, Bay State Health Care.
- 26. The Board's investigator contacted Patient C regarding Dr. Fisch during the summer of 1998.
- 27. Prior to being contacted by the Board's investigator, neither Patient C nor Patient C's husband was aware of any billing issues or discrepancies with Respondent.

- 28. Dr. Fisch billed Bay State Health Care for eight therapy sessions for Patient C in 1992: February 19, 1992, February 25, 1992, March 3, 1992, March 17, 1992, March 31, 1992, April 16, 1992, May 1, 1992 and May 26, 1992, when he did not see nor did he treat Patient C.
- 29. Information contained in Dr. Fisch's treatment records of Patient C was not and could not have been conveyed to Dr. Fisch on the dates recorded. The records suggest that in February and March 1992 Dr. Fisch and Patient C were discussing a proposed reunion with her estranged father in Florida. Patient C and her father had reconciled prior to that time and her father was in California. Further, from February 18 20, 1992, Patient C was on a skiing trip at Gunstock Ski Area in New Hampshire.
- 30. Patient C's husband saw Dr. Fisch individually on February 3, 1992 and February 10, 1992. Dr. Fisch billed and was paid for these visits by Patient C's health insurer.
- 31. Dr. Fisch billed Bay State Health Care for fifteen office visits with Patient C's husband in 1992: February 19, 1992, February 27, 1992, March 2, 1992, March 16, 1992, March 27, 1992, April 6, 1992, April 17, 1992, April 20, 1992, May 11, 1992, May 18, 1992, May 29, 1992, June 1, 1992, June 8, 1992, June 29, 1992 and July 6, 1992, when he did not see nor treat Patient C's husband.
- 32. Information contained in Dr. Fisch's treatment records of Patient C's husband was inaccurate. Respondent's records indicate that he treated Patient C's husband on June 8, 1992. Patient C's husband was on active duty with the military at Fort Drum, New York from June 5 to June 19, 1992.

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33. Dr. Fisch's treatment records for Patient C and her husband were written in pencil.

FACTS RELATING TO PATIENT D AND PATIENT D'S HUSBAND

Patient D and her husband refused to testify. No evidence of their treatment with Dr. Fisch was introduced.

FACTS RELATING TO DR. FISCH'S BILLING PRACTICES

- 34. Between June 1991 and June 1993, Barbara Gudinas did the billing for all of Dr. Fisch's offices. She was the sole billing service used by Dr. Fisch during that time period. Ms. Gudinas had more than twenty years of experience in patient billing.
- 35. In June 1991, Dr. Fisch gave Ms. Gudinas four handwritten sheets of paper with notations concerning patients and billing instructions. Ms. Gudinas then created her own posting sheets for Dr. Fisch. She took Dr. Fisch's patient records to her home, entered the appropriate data into her computer, and then returned them to him.
- 36. When she worked for Dr. Fisch, Ms. Gudinas would print out weekly posting sheets for him that contained the names of his patients, their account numbers and their insurance carriers. Dr. Fisch would fill in the dates of treatment for the patients involved. In addition to this, Dr. Fisch would provide Ms. Gudinas with explanations of benefit forms so that she could keep track of when he had received payments from insurance companies.
- 37. Ms. Gudinas billed Dr. Fisch's patients for a co-payment unless Dr. Fisch indicated on the posting sheet that the co-payment had been paid at the time of the visit. Dr. Fisch would write NBB next to the patient's name if he did not want Ms. Gudinas to bill the patient for a co-payment.

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- 38. In the beginning of Ms. Gudinas' employment, Dr. Fisch delivered the completed posting sheets to her at Dr. Rosenberg's office. Ms. Gudinas worked for Dr. Rosenberg and he had referred Dr. Fisch to Ms. Gudinas. After Dr. Rosenberg objected to Dr. Fisch dropping off the posting sheets at his office, Ms. Gudinas started to pick them up and drop them off at Dr. Fisch's home in Brookline. She and a friend would usually stop by Dr. Fisch's house while shopping on Sundays.
- 39. Dr. Fisch did not transmit dates of treatment to Ms. Gudinas over the telephone. Ms. Gudinas or her son picked up the posting sheets. A formal carrier never transported them. Ms. Gudinas never broke her leg.
- 40. Ms. Gudinas billed Bay State Health Care for all of the office visits with Patient A and his wife, Patient B and his wife and Patient C and her husband from the information contained on the completed posting sheets given to her by Dr. Fisch.

FACTS RELATING TO BAY STATE HEALTH CARE'S INVESTIGATION OF PATIENT A'S COMPLAINT

- 41. In May of 1993, Michael Chapin, a customer services representative at Bay State Health Care, contacted Dr. Fisch's office regarding Patient A's billing dispute. He spoke to Dr. Fisch's secretary at the time, Linda Clement. Ms. Clement then told Dr. Fisch about the call. Dr. Fisch asked Ms. Clement to call Patent A's wife and get the disputed dates.
- 42. Ms Clement contacted Patient A's wife. After Patient A's wife gave her a list of disputed visits, Ms. Clement told her that she would get to the bottom of it.
- 43. Ms. Clement informed Dr. Fisch of the disputed dates. Dr. Fisch never provided Ms Clement with any records to assist her in resolving the billing dispute.

- 44. Sometime in July of 1993, Patient A's wife again spoke to Linda Clement. Ms. Clement told her that an outside service had done the billing.
- 45. On July 28, 1993, the matter still not resolved, Patient A's wife wrote a letter of complaint to Michael Chapin. Michael Chapin reviewed Bay State Health Care's records and determined that Dr. Fisch had submitted bills for Patient A and his wife on the disputed dates.
- 46. During the summer of 1993, Dr. Fisch reimbursed Bay State Health Care for eight office visits attributed to Patient A.
- 47. Mr. Chapin referred the matter to Bay State's Appeal and Grievance

 Department, because it had taken all summer to partially resolve the problem.
 - 48. Dr. Fisch was never disciplined by Bay State Health Care.
 - 49. Bay State Health Care never referred the matter to a review panel.

FACTS RELATING TO THE INVESTIGATION BY THE BOARD OF REGISTRATION IN MEDICINE

- 50. During the Board's investigation of Dr. Fisch, the matter was handled by three investigators: Kenneth Berg, Stephen Giacobbe and Michael Mozzer. Each of these investigators requested and received written responses from Dr. Fisch as to the allegations of fraudulent billing.
- 51. In March of 1996, Dr. Fisch told Stephen Giacobbe in a letter that the error occurred because the information was transmitted by telephone and that there was another patient with a similar name who had been confused with Patient A's wife.
- 52. In April of 1997, Dr. Fisch told Michael Mozzer that he generally wrote the dates of treatment on the posting sheets and a courier transmitted them. He said that the

error with Patient A occurred because Ms. Gudinas broken her leg and information had to be transmitted to her over the phone for a period of three months.

CONCLUSION AND RECOMMENDATION

The preponderance of the evidence establishes that Dr. Fisch billed an insurance carrier for psychotherapy sessions with patients that did not occur. In all three instances, Dr. Fisch was treating a patient and then asked to see that patient's spouse. After seeing the spouse once or twice and obtaining referrals from their primary care physicians, Dr. Fisch proceeded to bill the insurance carrier for treatments to that spouse that did not occur. Likewise, he continued to bill the insurance carrier for treatments to the patients that did not occur and after the patients terminated their treatment with Dr. Fisch.

Bay State Health Care first questioned Dr. Fisch's billing practices when Patient A's wife indicated that she and her husband had not attended psychotherapy sessions that Bay State was billed for. After much consternation, Dr. Fisch admitted to having not seen Patient A and his wife on the dates in question. When asked to produce his records on the patients, he stated that they were lost. When questioned on the erroneous billing, he claimed that treatment dates were transmitted over the telephone, when they were not. Dr. Fisch claimed that some of the errors were attributable to Ms. Guidinas breaking her leg, which she did not. Dr. Fisch's final explanation is that two similar names were confused, which led to the faulty billing of Patient A's wife seven times. Though the two names contain the same initials, it is not plausible that this similarity caused seven separate billing errors.

Dr. Fisch also blamed his billing service, Barbara Gudinas, for the mistakes. He claimed that he read treatment dates to her over the telephone, which she denied in her

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Gudinas, which she denied in her testimony. Dr. Fisch also claimed that Ms. Gudinas broke her leg, which forced him to transmit the dates over the telephone. Ms. Gudinas never broke her leg. I observed Barbara Gudinas to be a credible witness with no apparent reason or motive to be untruthful in her testimony.

On the one occasion Patient A's wife attended a therapy session with Dr. Fisch,
Dr. Fisch told her that he was going to bill her and her husband for two separate sessions,
though they attended one joint session. After Patient A's wife told him that this would be
"double billing", he said to her that Baystate did not pay real well.

Linda Clement testified to not being allowed to see Dr. Fisch's appointment books or patient records. Dr. Fisch claims that Ms. Clement had Patient A's records when they were lost, but Ms. Clement never had the records. Ms. Clement testified to one occasion where Dr. Fisch stood over her while she spoke with Michael Chapin on the telephone and told her to tell him that the Patient A mistake was the fault of the billing service. Despite Dr. Fisch's claims, Linda Clement said that she never communicated any treatment dates to Barbara Gudinas over the telephone or by any method.

Linda Clement testified to Dr. Fisch having complained about the limitations on reimbursement from insurance companies. Dr. Fisch told Ms. Clement that he "upcoded" or charged for more expensive services to make up for it. This is consistent with what Patient A's wife testified to regarding Dr. Fisch's attempt at "double billing". I observed Linda Clement to be a credible witness with no apparent reason or motive to be untruthful in her testimony.

Dr. Fisch blames the Patient A billing mistake on Barbara Gudinas and his various secretaries, saying that it was them who wrote the treatment dates on the posting sheets. At the hearing, Dr. Fisch would neither affirm nor deny that he had written treatment dates on the posting sheets.

Nancy McCann, the Board's expert document examiner, testified that the author of some of the treatment dates was Dr. Fisch. Ms. McCann studied the actual posting sheets and used a microscope to aid in her examination. Ms. McCann's analyzed size, shaping and the slant of the characters, as well as the unconscious habits of the author in reaching her opinion.

Though Dr. Fisch claims that he did in fact see Patient B and his wife on all the dates Bay State Health Care was billed for, a preponderance of the evidence suggests otherwise. The dates in question are inconsistent with Patient B's memory and his lawyer's diary, which contains most of his appointments. In fact, his diary shows that he had other appointments scheduled on some of the dates that Dr. Fisch alleges they met. Patient B indicated in his testimony that he was having financial difficulty at the time and that he and Dr. Fisch planned their meetings so that he would not exceed the treatment amounts covered by Bay State Health Care.

Much of what was written in Dr. Fisch's records about patient B was accurate, but would not have been communicated to Dr. Fisch on the recorded dates. Patient B's mention of his father on his birthday would have occurred on November 15, 1991, not on November 11, 1991, as Dr. Fisch's records indicate. Also, Dr. Fisch's records dated February 7, 1992 contain a mention of Patient B's anniversary occurring the preceding week, when in fact it did not occur until the following week on February 12, 1992. These

records suggest that information communicated from patient B to Dr. Fisch in a few sessions, was represented in Dr. Fisch's records in many sessions, over a longer period of time.

In his testimony, Patient B was very cautious when indicating which sessions he did not attend and did not want to say he was not there unless he was 95% certain.

Patient B's wife only saw Dr. Fisch once, but her insurance carrier was billed for ten visits. Though he did not know what Dr. Fisch meant at the time, Patient B recalled Dr. Fisch telling him that he was going to "run things through his wife". I observed Patient B to be a credible witness with no apparent reason or motive to be untruthful in his testimony.

Dr. Fisch's patient records are also inconsistent with Patient C and her husband's memories of what occurred at that time. Patient C testified to writing a check for a copayment every time she saw Dr. Fisch, but she does not have cancelled checks for many of Dr. Fisch's alleged psychotherapy sessions. Patient C and her husband were away at a ski resort in New Hampshire between February 18 and 20, 1992, during which time Dr. Fisch alleges that a psychotherapy occurred with patient C. Patient C has documented proof of the ski trip in the form of a VISA bill. Patient C's husband was fulfilling an active duty requirement in Fort Drum, New York from June 5 to June 19, 1992, during which time another of Dr. Fisch's alleged sessions occurred. This is also documented in the form of a military pay stub and a VISA bill. It is not possible that Patient C or her husband attended these sessions.

The information in Dr. Fisch's patient records for Patient C and her husband was also accurate, but inconsistent with the time frame in which the event occurred. In

February and March of 1992, Dr. Fisch indicated in his patient records that Patient C was contemplating a reunion with her estranged father in Florida. In reality, Patient C had reunited with her father before that time and her father was living in California in 1992, not Florida. Again, Dr. Fisch's records suggest that information conveyed to Dr. Fisch in a few sessions was represented in many sessions, over a longer period of time. In her testimony, Patient C gave Dr. Fisch the benefit of the doubt when she could in regard to which treatment dates she attended, but Dr. Fisch never addressed the inconsistencies between his records and the witness's testimony. I observed Patient C to be a credible witness with no apparent motive to be untruthful in her testimony.

In response to allegations of fraudulent billing, Dr. Fisch offers a variety of excuses. In Patient A's case, he admits to a billing mistake. He places the blame on his billing service and his secretaries. In Patient B and C's case, he suggests that they have merely forgotten that they attended the psychotherapy sessions. However, Dr. Fisch did not offer any evidence to advance any of these explanations. Moreover, a clear pattern forms when the three groups of patients are looked at together. Dr. Fisch saw each patient individually and then asked to meet that patient's spouse. After a single meeting with the patient's spouse, Dr. Fisch proceeded to charge their insurance company for an amount of visits that approached, but did not exceed what would be covered. There are simply too many errors to ascribe them to mistake or memory lapse.

I conclude that Dr. Fisch's behavior as found does not call into question his ability or competency to practice medicine. However, Dr. Fisch's behavior does undermine the public confidence in the integrity of the profession. I recommend to the Board that it impose an approprite sanction against Dr. Fisch.

Alan Fisch, M.D. 16 RM-98-144

In so far as no evidence was offered relative to Patient D and her husband, I recommend that those allegstions be dismissed.

There are a number of mitigating circumstances which the Board should take into account when imposing a sanction. Eight years have passed since the events in question occurred. Dr. Fisch has had no other patient complaints in the years that have passed since these events occurred. There are no quality of care issues involved. Dr. Fisch has never been disciplined by Bay State Health Care or any other insurance provider. No criminal charges have ever been brought against Dr. Fisch by an insurance company or any patient. Patients A, B, C and their spouses were not negatively affected by the erroneous billing and they never had to pay any out-of-pocket costs.

I submit this matter to the Board for the imposition of an appropriate sanction against Dr. Fisch.

DIVISION OF ADMINISTRATIVE LAW APPEALS

Christopher F. Connolly

Chief Administrative Magistrate

Dated: June 30, 2000

COMMONWEALTH OF MASSACHUSETTS

SUFFOLK, ss.

BOARD OF REGISTRATION IN MEDICINE

ADJUDICATORY CASE NO.: 98-70-DALA

IN THE MATTER OF

ALAN FISCH, M.D.

ORDER

The Respondent's Motion for Modification of the Board's sanction by extending the deadline for transfer of the Respondent's patients to other physicians until February 1, 2001 is hereby ALLOWED provided that the Respondent may not practice medicine in any respect during the transfer period and that the Board's consent to this modification shall not be construed as an assent to the Respondent's Request for Relief that is pending before the Single Justice of the Supreme Judicial Court.

Dated: January 10, 2001

Peter N. Madras, M.D.

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Chairman

Notified by First-Class-Mail 1/12/01 (ZM)